

Debit Card Privacy Notice

What we do with your personal data when you request a debit card

Clones credit union collects your information and that relating to your parents or legal guardian for a number of reasons. Under the law, we have to tell you how we will collect that information, how we will use it and how long we will hold it for.

Who looks after your information?

The credit union is the data controller of the personal data you give us - we look at how and why your information is collected and used.

Do you have to give us your information?

You must give us quite a lot of the information we need for us to open and maintain your debit card with us.

When we ask you for information that you don't have to give us, we will ask for your permission and let you know why we want it and what we will do with it. If you don't want us to have the information in those cases, you won't have to.

What information do we collect?

Your name, address, date of birth, information about your savings, your signature, and identification documents like passport or birth certificate.

Getting in touch

If you're worried about how we get and use your information, you can speak to Bernie Gleeson at the credit union, who will be able to help you and answer any questions that you have.

If you want to speak to somebody not at the credit union, you can call the people who make sure that organisations like us are looking after your information correctly.

They are called the Data Protection Commissioner (DPC):

Telephone +353 57 8684800 +353 (0)761 104 800

Lo Call Number 1890 252 231

Web Form: <https://forms.dataprotection.ie/contact> Postal

Address: 21 Fitzwilliam Square South, Dublin 2, D02 RD28, Ireland

Getting in touch

We will only collect your information when we need it to help us do our job or to follow the law. When we've collected it, here's how we use it:

- To open and maintain your debit card with us
- To make sure we do things correctly under the rules of the credit union and the law;
- To get in touch with you when we need to

Will your information be shared?

Sometimes the credit union has to give your information to other people, such as our data processors, our regulators and the government. When your data is given to someone else, they must use it only in the way in which we tell them to and look after it and keep it safe.

How long will we keep your information?

We don't keep it forever, only for as long as we need it to help us do the thing we needed it for. We have a policy that tells us when to keep it and when to get rid of it.

Would you like to know more?

If you would like to find out more information about how we collect, use and store your personal information, please speak to Bernie Gleeson at the credit union. The details provided below or alternatively visit our website clonescreditunion.ie. Our contact details are:

- Address: The Diamond, Clones, Co. Monaghan
- Phone: 047-51372

Keep an eye out for changes to this notice online. If we make big changes the version date at the bottom of the notice will be updated. For more information in relation to how we hold your information and what we do with it please see our General Privacy Notice/Accounting Opening Privacy notice which is available from the credit union.

What are your rights? You have the right to:



Ask us to change information you think is wrong



Tell us you don't want your information to be processed



Ask us to remove information when it's not needed anymore



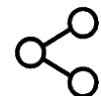
Ask to see the information we hold



Where we are processing your data based solely on your consent you have a right to withdraw that consent at any time and free of charge



Object to processing of your personal data where we are relying on a legitimate interest and there is something about your particular situation which makes you want to object to processing on this ground.



Request that we: a) provide you with a copy of any relevant personal data in a reusable format; or b) request that we transfer your relevant personal data to another controller where it's technically feasible to do so.

Please note that the above rights don't always apply and there may be some limitations.